



## GIVING PEOPLE FREEDOM TO CONNECT AND THRIVE IN A TALLER, FASTER, SMARTER WORLD

Otis is the global leader in the manufacture, installation and servicing of elevators and escalators. We move 2.4 billion people every day and maintain about 2.4 million customer units worldwide – the industry's largest service portfolio. You'll find us in the world's most iconic structures, residential and commercial buildings, transportation hubs, and everywhere people are on the move.

**\$14.3B**

2024 net sales

**72K**

colleagues

**~2.4M**

customer units maintained

**44K**

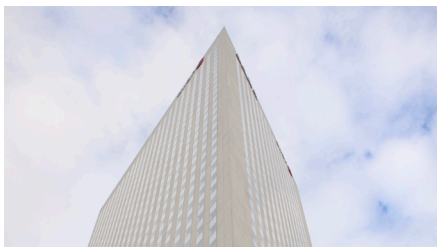
field professionals

**>200**

countries and territories served

**>1,400**

branches and offices



### ÉGÉE TOWER, PARIS

The Égée Tower, built in 1999, needed to modernize its elevators to improve reliability, performance and environmental results. In 2023, Otis installed 22 high-efficiency elevators, while maintaining seamless service for 3,800 occupants. This included 14 SkyRise® elevators with CompassPlus® dispatching technology, and other improvements.



### SMRT TRAINS

Otis completed a major six-year project in Singapore in August 2022, refurbishing 231 escalators across 42 stations on the North-South and East-West lines, operated by SMRT Trains. Each escalator has been upgraded with new safety features, higher-efficiency technology and new energy-saving controllers.



### NEW BUND CENTER

The 270-meter skyscraper is the tallest in the New Bund district in Shanghai, China. Otis provided more than 50 elevators and escalators, the Otis ONE™ IoT solution, Compass® 360 destination-management system, and integrated more than 10 robots for the center.

# OTIS

Learn more at [otis.com](https://www.otis.com)

© 2025 OTIS ELEVATOR COMPANY.

## WELCOME TO TOMORROW

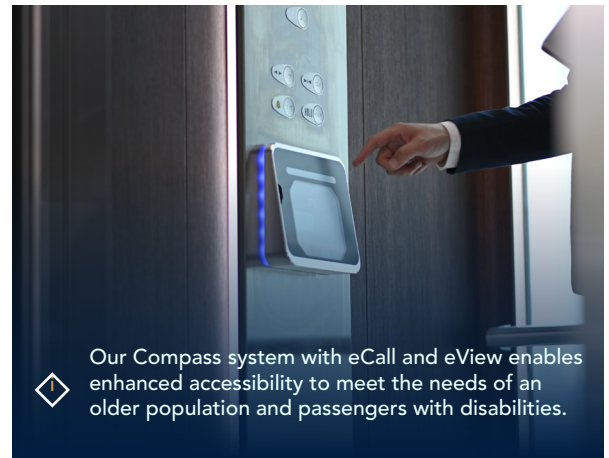
With our Gen3™ and Gen360™ family of elevators, we've reimaged what elevators can be for passengers and customers alike.

Smart sensors, Bluetooth technology, cloud-based APIs (application programming interfaces) and other Internet of Things technologies all contribute to the hyper-intelligence that defines this new generation of elevators.

Both systems build on the proven design and flat-belt technology of Otis' best-selling Gen2® elevators and the Otis ONE™ IoT solution monitors equipment health in real time, 24/7. And Gen360™ is the first flat roof product in the New Equipment market

And with the eCall™ Plus smartphone app, passengers with or without mobility disabilities can summon their elevator remotely for a touchless experience. The new Otis eView™ in-car display streams infotainment for passengers and can connect them with the OTISLINE® customer support center via voice, chat, and video in the event of an emergency, enabling accessibility for all.

Our service mechanics now carry iPhone devices loaded with an expanding suite of Otis-built proprietary apps designed specifically to improve our responsiveness and quickly get units back into service.



Our Compass system with eCall and eView enables enhanced accessibility to meet the needs of an older population and passengers with disabilities.

### SKYRISE® ELEVATOR

Our most advanced high-rise system yet, the SkyRise elevator integrates industry-leading technologies with space-saving design. The controller employs adaptive motion profiling to reduce energy consumption, while a patented control algorithm ensures a smooth ride.

### Otis ONE™

The Otis ONE IoT platform is engineered to realize the full potential of smart technology in vertical transportation. Elevators equipped with Otis ONE have achieved measurable improvements in uptime and performance, which translate to improved savings and value for building owners and managers.

### Otis Public Escalator

Safe, reliable and durable, our Public Escalators are designed to meet the demands of high-traffic areas such as airports, subways and busy transport hubs. It includes innovative features that enhance safety and reliability – including an industry-first mini moving skirt, a self-adjusting handrail and a proactive control system that can be combined with our Otis ONE™ IoT solution.

## SUSTAINABILITY AND RESPONSIBILITY

Sustainability and responsibility have been a part of the Otis culture and business strategy for decades. They are integral to setting the Otis vision in motion and are embedded in our long-term strategy, driving value for our stakeholders from colleagues and customers, to partners and shareholders.

We remain deeply committed to our strategic pillars: Health & Safety, Governance & Accountability, Environment & Impact, and People & Communities.

Together with our Otis Absolutes of Safety, Ethics and Quality, and our Leading at Otis behaviors, they create value for our stakeholders and the broader communities where we live and work.

### Made to Move Communities™

We aim to inspire student innovators globally to apply creative, technology-based solutions to address mobility challenges in underrepresented communities. A solid grounding in STEM subjects helps prepare students for a rapidly evolving workforce.



Students from Pembroke Pines Charter High School in Pembroke Pines, Florida, U.S. are the first-ever global champion of the Otis Made to Move Communities student challenge. In response to the challenge to leverage artificial intelligence (AI) to enable more inclusive mobility, the team developed a smartphone app with object detection to aid individuals with visual impairments and help them navigate spaces. The app uses AI and LiDAR technology to detect obstacles by converting physical distances into audible signals and musical notes.

# OTIS

Learn more at [otis.com](https://www.otis.com)

© 2025 OTIS ELEVATOR COMPANY.

iPhone® is a registered trademark of Apple Inc.