

The flexibility and convenience of mobility with performance details of Otis eService.

### **Informed.**

Get real-time notifications and access to a complete history of activities about your equipment.

### **Organized.**

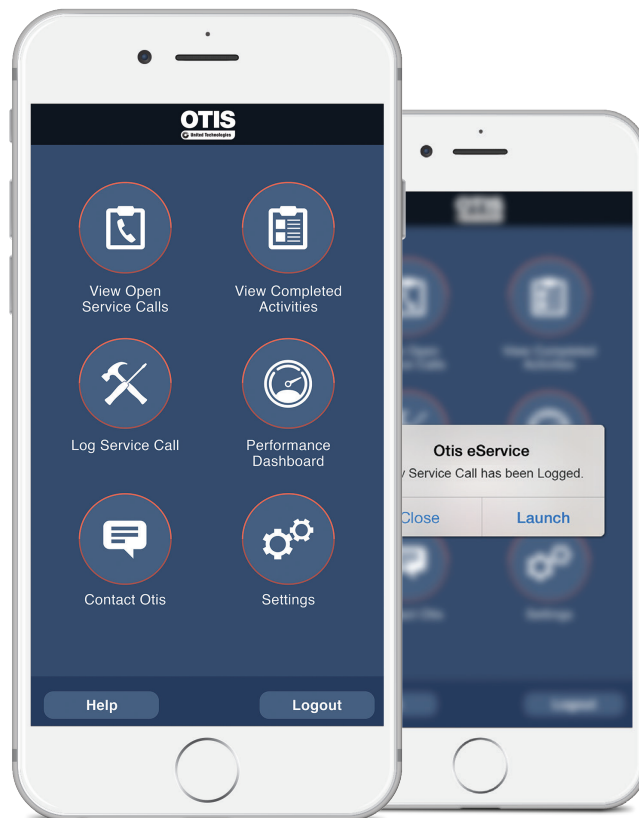
Request a service call with a few simple clicks on your smartphone and view open service calls as they occur.

### **Convenience.**

Access personalized data through one simple performance dashboard and review your equipment's key operating metrics.

### **Otis at your fingertips.**

Contact OTISLINE®, your account rep or customer service.



Available for Apple®, Android™ and Windows® phones.



# Otis Mobile Management

## eService FAQs

### What is the Otis eService Mobile app?

The Otis eService Mobile app enables you to conveniently manage your elevator, escalator and moving walkway equipment on the go using a smartphone.

### What can I do with the Otis eService Mobile app?

With the Otis eService Mobile app, you can quickly and easily:

- Receive real-time push notifications about your equipment
- View your recent elevator service activities
- Place a service call
- Contact your account representative or OTISLINE®
- Stay up-to-date with your elevator service history and performance data

### Who can use Otis eService Mobile?

All Otis Service customers receive access to the Otis eService Mobile app as part of their Otis maintenance contract.

### How do I get Otis eService Mobile?

The app is available to download from iTunes® for iPhone® users, Google Play™ for Android™ users, and Windows Phone® Store for Windows® users.

### How do I log into Otis eService Mobile?

If you do not have an account, just open the app and click on “Register Online.” Simply fill out the form and submit. A confirmation email will be sent once your account has been activated. You can now discover the benefits of eService Mobile.

If you already have an account with Otis eService, use your email address and password. If you forgot your password, you can click the link to have a new one sent to the email address associated with the account.

### Where can I get even more information?

You can use our online eService customer portal. Just go to <http://eService.Otis.us>

**If you're thinking elevator, think Otis eService.**

www.otis.com

