



eCall™

SMARTPHONE APP

YOUR PERSONAL ELEVATOR BUTTON

We've created eCall to provide you with a simple, clear lift interface for your smartphone. Now you can call the lift you need from anywhere in the building. The eCall app connects automatically with our innovative Gen2® lift system using your network or the building's WiFi and sets you free to summon a ride where and when you want it.

WHY WAIT?

Because eCall enables you to call your lift as you approach, there's no time wasting waiting around in lobbies. An anti-nuisance feature limits the rapid succession of calls to 3 every 5 minutes.

ONE APP. MANY BUILDINGS.

Your eCall app is not restricted to a single building – you can use it across numerous different sites. All you have to do is sort out a registration for each one.

EASY ACCESS

eCall helps you to fine-tune the ride and relax. The accessibility mode can be activated to extend door dwell times.

JUST DOWNLOAD

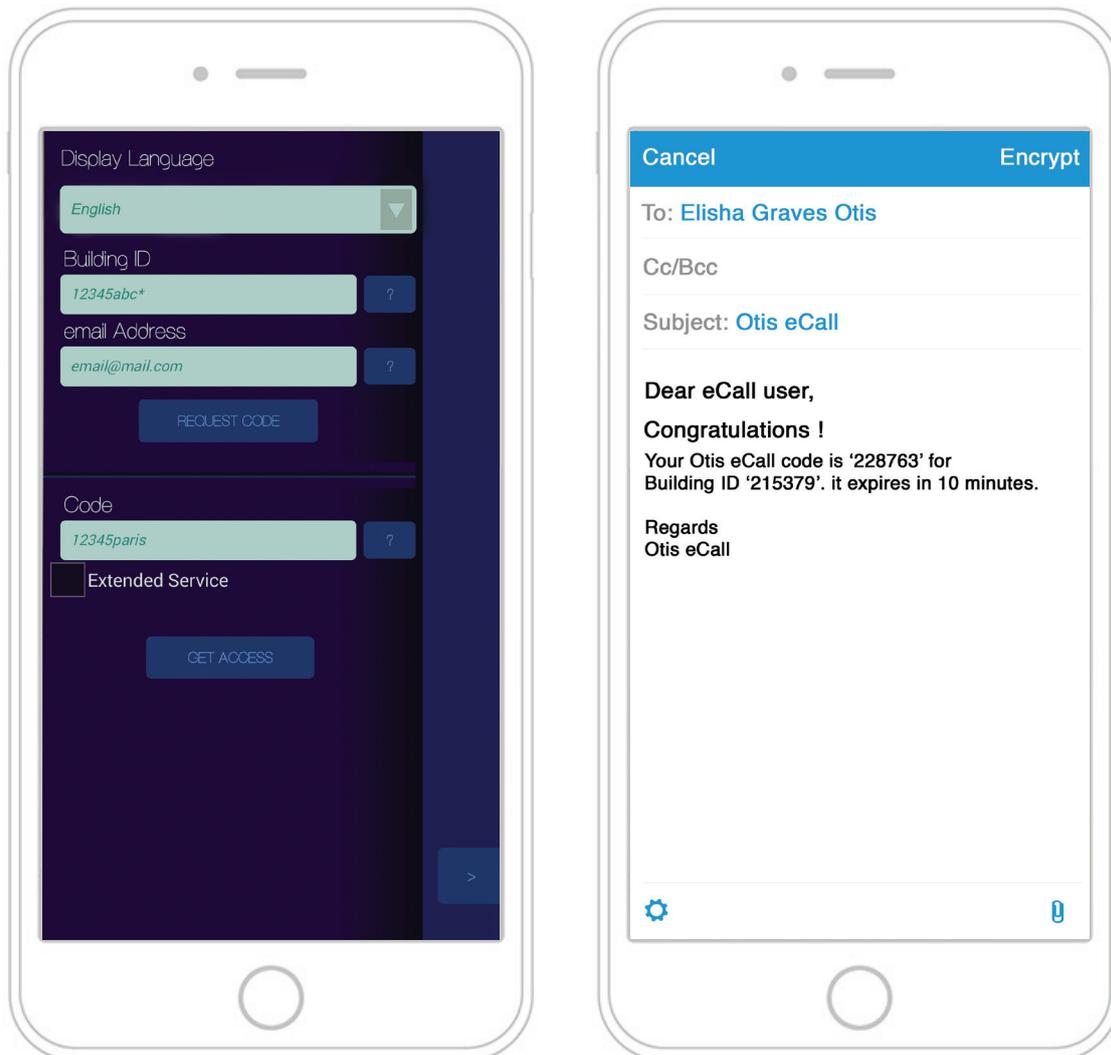
You can download eCall easily from one of the online app marketplaces shown here.



SMARTPHONE APP

CHOOSE SELF-REGISTRATION OR USER MANAGEMENT

We've ensured that registration is easy, quick and intuitive. We've also offered a choice. You can decide whether user self-registration or management controlled registration is the best fit for your building.



USER SELF-REGISTRATION

With this option, users are prompted to enter the relevant Building ID and email address before pressing 'send'. An activation code is then sent back for users to enter and complete registration.

MANAGEMENT-CONTROLLED REGISTRATION

Using our eService customer portal, you can set up and manage access using your tenant's email addresses. Individual users can then complete their registration so that eService can authenticate them and provide access to the app. You can add or remove users at any point.
